

ADDON ORDER MANAGEMENT

1. Scenario 1: General

In this user place an order, order received by admin. Status will be changed by Delivery API will be auto updated in the admin panel. Order will delivered and completed. This is a general order processing, which is already running in our project.

2. Scenario 2: Edit order

In this admin will able to modify (add, remove, increase in quantity etc) the order placed by the user. Products can be added or removed without changing the invoice number. Once order is dispatched, no further edits can be made.

Partial Refund button, or you have another example. = Refund should be done using 3 ways to refund

- i. back to card or payment made would go back to their credit card or debit card, if gateway allows.
- ii. we can refund to their wallet or
- iii. give them a voucher they can use for themselves, or they can give to anyone.

NOTE: You can only EDIT / ADD A PRODUCT when the "Order Status" is the following:

- A. Processing in Process
- B. Approval Pending
- C. Order Picked

If the order changes to "Ready to Ship" or "OFD" and other, you can not edit this order.

3. Scenario 3: LPO

Is not only to do with "Out of Stock", but this is also to edit the products on the invoice then any sort of update done for the customer, we can then push the button to re-send out the LPO. I have explained this in such detail.

- a. LPO must be automatically sent to the suppliers/vendors that the product is represented once the customer places the order.
- b. LPO should be connected to 1 or up to 4 emails.
- c. Only selected Suppliers/vendors should receive LPO's.

Explained below:

When an order is placed by the user the general process of sending the auto Tax LPO email to the seller will be completed. Everytime there is a change in the order, new

Tax LPO email with the modifications will be forced sent to all the sellers again by clicking the tab named LPO available against each order.

Admin will be notified on the product availability from the sellers end as they update the order status to product available from there panel.

A delivery slip will also be part of this. Admin can print it.

Slot management emirates wise is required

In this admin will first select the Emirate and then add a slot in the admin panel.

This slot is applicable as per the destination or delivery address provided by the user at the time of checkout.

Min order emirates wise is required

In this admin will first select the Emirate and then min order amount will be added in the admin panel. This min order is applicable as per the destination or delivery address provided by the user at the time of checkout.

NOTE: The above addon will covered only a part of the video provided.